

## Report of the Convener

### Adult Services Scrutiny Performance Panel – 14 July 2021

### Adult Services Scrutiny Review of the Year 2020/21 and Draft Work Programme 2021/22

<b>Purpose:</b>	To reflect on the Panel's work, experience, and effectiveness over the past year, and to develop a work programme going forward that will provide ongoing challenge to Adult Services performance, to ensure that as the service is undergoing major change, performance is maintained and that further improvements are made across all areas of the service.
<b>Content:</b>	Summary of the Year's Activities 2020/21; Draft Work Programme 2021/22
<b>Councillors are being asked to:</b>	Reflect on the past year's activities; Share ideas to improve the effectiveness of Adult Services Scrutiny; Agree the work programme for the Council year 2021/2022.
<b>Lead Councillor:</b>	Susan Jones, Convener Adult Services Scrutiny Performance Panel
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#### 1.0 Review of the Year 2020-21

1.1 The Panel is invited to reflect on the year's scrutiny work, experience and effectiveness. Any ideas that will improve the effectiveness of the scrutiny of Adult Services are welcome.

1.2 To aid Panel Members, a summary of the year's work 2020/21 has been included at 1.3.

1.3 Adult Services Work Programme 2020-21:

Date	Items Discussed
<b>Meeting 1</b> 20 Oct 2020	1. Performance Monitoring 2. Sickness Levels in Adult Services briefing 3. Adult Services Work Programme 2020/21
<b>Meeting 2 - Joint Social Services Meeting</b> 16 Dec 2020	1. Update on Managing Covid-19 pandemic 2. Performance Monitoring

<b>Meeting 3 - Joint Social Services Meeting</b> 26 Jan 2020	1. Update on Managing Covid-19 pandemic 2. Performance Monitoring
<b>Meeting 4 - Joint Social Services Meeting</b> 15 Feb 2021	1. Draft Budget Proposals for Child and Family Services / Adult Services 2. Update on Managing Covid-19 pandemic
<b>Meeting 5</b> 9 Mar 2021	1. Update on West Glamorgan Transformation Programme (including update on actions following WAO Report on Integrated Care Fund)
<b>Meeting 6</b> 20 Apr 2021	1. Performance Monitoring 2. Update on how Council's policy commitments translate to Adult Services

- 1.4 Some of the questions the Panel may want to consider:
- What went well?
  - What did not go so well?
  - Has the Panel's work focused on the right things?
  - What have we learnt that will help us with future AS scrutiny?

## 2.0 The Future Work Programme 2021-22

- 2.1 The Panel agrees the Adult Services Scrutiny Work Programme in May/June each year for the coming council year. The work programme can now be discussed and agreed for the 2021-22 Council year.
- 2.2 The draft Work Programme 2021-22 is attached at Appendix 1. This work programme is a combination of issues outstanding from last year, items the Panel looks at annually or has chosen to keep a watching brief on, and items highlighted to the Panel as key issues by the Adult Services Department/Cabinet Member.
- 2.3 The Panel is asked to consider and discuss the draft Adult Services Scrutiny Work Programme attached, to make any additions/amendments as required and then to agree its contents.

## Appendix 1

### ADULT SERVICES PERFORMANCE PANEL WORK PROGRAMME 2021/22

Meeting Date	Items to be discussed
<p><b>Meeting 1</b> Wednesday 2 June 2021  4pm</p>	<p><b>Confirmation of Convener</b></p> <p><b>Update on Adult Services Transformation Programme</b> <i>Amy Hawkins, Interim Head of Adult Services</i> <i>Helen St John, Interim Head of Integrated Community Services</i> <i>Lucy Friday, Principal Officer Transformation</i></p> <p><b>Briefing on Annual Review of Charges (Social Services) 2020/21</b> <i>Dave Howes, Director of Social Services</i></p> <p><b>Actions from WAO report 'Front door to Adult Social Care' – Recommendation: Impact of Preventative Services (specific action: to use feedback from the study and whether any additional improvement actions needed) (Agreed at March 2020 meeting)</b> <i>Amy Hawkins / Helen StJohn</i> <i>Lucy Friday</i></p>
<p><b>Meeting 2</b> Wednesday 14 July 2021  3.30pm</p>	<p><b>Performance Monitoring</b> <i>Amy Hawkins / Helen St John</i></p> <p><b>Initial Feedback from CIW Assurance Visit - verbal</b> <i>Dave Howes / Amy Hawkins / Helen St John</i></p> <p><b>Review of the Year and draft Work Programme 2021-22</b></p>
<p><b>Meeting 3</b> Wednesday 8 September 2021  3.30pm</p>	<p><b>Workforce Support Programme - Support for Health and Social Care Staff</b> <i>Dave Howes</i> <i>Deborah Reed, Principal Officer Resources</i></p>
<p><b>Meeting 4</b> Wednesday 20 October 2021  3.30pm</p>	<p><b>Social Services Budget Monitoring (including income streams and discussion about 'service descriptors' etc)</b> <i>Dave Howes, Director of Social Services</i> <b>CFS Panel Members to be invited for this item</b></p> <p><b>CIW Assurance Visit Full Report</b> <i>Dave Howes / Amy Hawkins / Helen St John</i></p> <p><b>Feedback on Inspection of Domiciliary Care Services</b> <i>Amy Hawkins / Helen St John</i></p>

<p><b>Meeting 5</b> Tuesday 30 November 2021</p> <p>4pm</p>	<p><b>Performance Monitoring</b> Amy Hawkins / Helen St John</p> <p><b>Options Appraisal for Assistive Technology and Community Alarms (Agreed pre March 2020)</b> <i>Helen St John / Peter Field / Lucy Friday</i></p> <p><b>Commissioning Reviews Progress Update</b> <i>Amy Hawkins? Helen St John?</i></p>
<p><b>Meeting 6</b> Wednesday 12 January 2022</p> <p>4pm</p>	<p><b>Update on how Council's policy commitments translate to Adult Services</b> <i>Mark Child, Cabinet Member for Adult Care and Community Health Services</i> <i>Dave Howes</i></p> <p><b>Local Area Coordination Update</b> <i>Amy Hawkins? Helen St John?</i></p>
<p><b>Additional Meeting Budget</b></p> <p>Date TBC</p>	<p><b>Draft Budget Proposals for Adult Services</b></p>
<p><b>Meeting 7</b> Wednesday 2 March 2022</p> <p>3.30pm</p>	<p><b>Performance Monitoring</b> Amy Hawkins / Helen St John</p> <p><b>Update on West Glamorgan Transformation Programme</b> <i>Kelly Gillings, Programme Director</i></p>

Future Work Programme items:

- Update on Support for Carers (including Assessments) **Currently scheduled to go to CFS Panel on 13 December 2021 – AS Panel Members to be invited.**
- Complaints Annual Report 2020/21 for Adult Services / Child and Family Services (Sarah Lackenby, Chief Transformation Officer) **Currently scheduled to go to CFS Panel on 13 December 2021. AS Panel Members to be invited.**
- WG report: Rebalancing care and support - A consultation on improving social care arrangements and strengthening partnership working to better support people's well-being (Date TBC) **(CFS Panel Members to be invited for this item)**
- Progress update on Outcomes Budgeting TBC
- Wales Audit Office Reports (dates to be confirmed)